

2014




In the name of God



{ Visual user guide to troubleshooting of watching live broadcast from www.razavi.tv }

Please perform all steps carefully to troubleshooting:

1. Please use one of the below browsers.

-  Mozilla Firefox 3.5 to up ([Direct download link](#))
-  Google Chrome 14 to up ([Direct download link](#))
-  Internet Explorer 7 to up ([Direct download link](#))



2. Install flash player plugin:

2-1) Download related version:

2-1-1) If you use Internet Explorer, please click on below link and download file.

[Direct download link](#)



2-1-2) If you use other browser, please click on below link and download file.

[Direct download link](#)



2-2) Install:

Note: Before start to install plugin, please close all browsers.

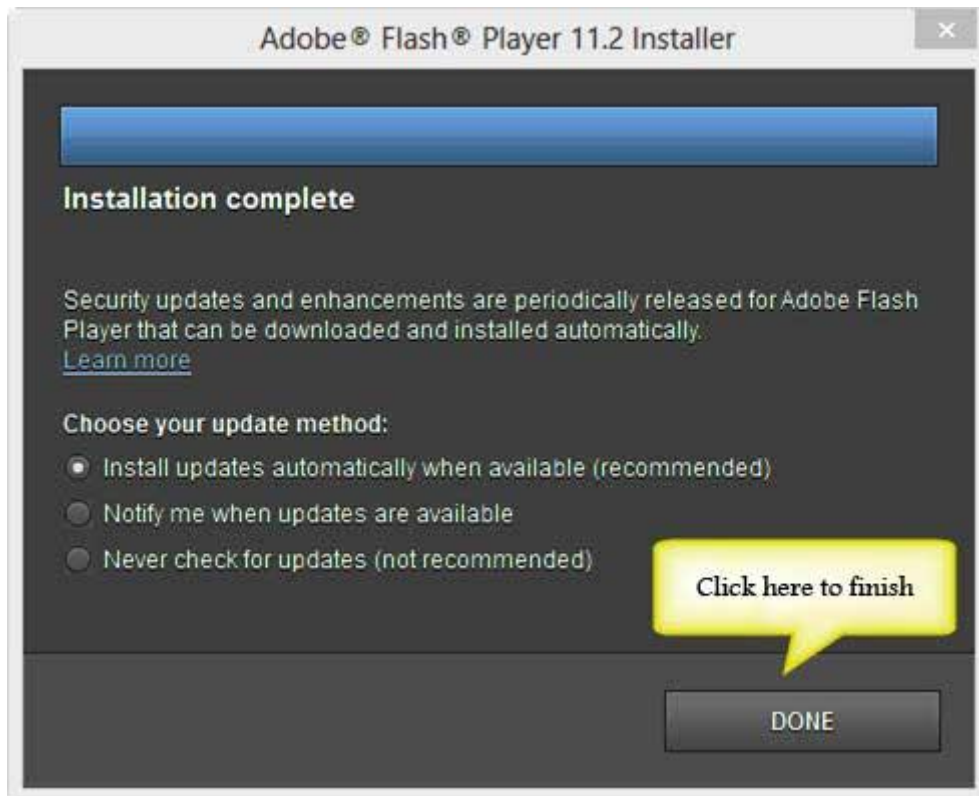
A) Run downloaded file by double click on that, after a moment, a window like below figure will appear:



B) Now, please select the checkbox (show in below figure), and click on install button:



C) After complete progress bar, below window would be appear. Please click on Done button for finish:



Begging pray